

# **Terms & Conditions**

### **Program Fee**

The program fee quoted via the program brief is valid through the date quoted. Following that, the fee published on our website may apply for new enrollments. When you enroll in a trip the current fee is locked and will not change for the duration of your enrollment. All published tour fees are subject to change at any time unless otherwise noted.

As noted in the program brief, the program fee includes:

- International round-trip flights and related taxes
- Hotel accommodations every night
- · Breakfast and dinner every day
- Ground transportation
- Entrance fees and activities outlined in the itinerary
- Full-time services of a Students Love Travel Program Director

Our program fee does not include:

- •Comprehensive travel insurance
- Excess-luggage fees
- Lunch every day
- •Entrance fees for discretionary activities

### **Comprehensive Travel Insurance**

We enroll all students in a comprehensive travel insurance program which covers trip cancellation, trip interruption, travel delay, medical expenses and emergency assistance while on tour, and lost baggage. For more information please see our website.

#### **Flights**

We prefer to arrange non-stop flights whenever feasible; when a reasonable non-stop flight is not available, we commit to providing flight itineraries with reasonable connections. We always fly students with their chaperone, we will never arrange a split-arrival or split-departure.

## Luggage

Airlines allow one piece of checked luggage and one carry-on, each subject to dimensional and weight restrictions. When selecting your luggage please consider that we will be using public transportation to transfer between the airport and the hotel, wheeled luggage is highly recommended.

#### Hotels

We always provide a safe, clean, comfortable hotel in the heart of the city. Typically hotels in the heart of the city (especially in Europe) are quite old and small while being very popular with experienced travelers, resulting in an unpredictable mix of available rooms. Our students may be arranged two, three, or four to a room. We usually combine two teachers per room. We occasionally mix students from different schools, and we frequently mix teachers from different schools.

## **Program Directors**

We carefully select teachers and other education professionals to serve as Program Directors on our trips. In this capacity, the Program Directors are acting as agents of Students Love Travel and we are responsible for their actions while on tour.



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## **Late Payments**

If you miss a monthly payment deadline you may be assessed a \$25 service fee and sent a notification by email that you have entered a 30 day grace period. At the end of the 30 day grace period your trip enrollment is cancelled if (1) you have not made your payment in the interim (2) you have not contacted us to discuss an alternative payment plan. If your trip enrollment is cancelled we will immediately notify you and your parent/guardian by email and telephone. We will also notify students on the trip waiting list that space has opened up. There is no charge to re-enroll on a trip, but you are subject to the currently published tour fee and available space.

#### **Cancellation and Refunds**

If you cancel your enrollment for a covered medical emergency, your Comprehensive Travel Insurance policy will cover 100% of all program fees paid to us. In the event of cancellation for any other another reason up to 3-days before departure, your Comprehensive Travel Insurance policy will cover 75% of all program fees paid to us. The Comprehensive Travel Insurance fee is not part of the program fee, and it is non-refundable.

#### **Insurance Claims**

Students Love Travel will assist you in filing your claim for reimbursement directly with the insurance company. If, during the course of the trip, Students Love Travel incurs costs that are covered by the traveler's individual travel insurance policy, the traveler agrees to allow Students Love Travel to claim reimbursement for such costs directly from the insurance company.

## **Travel Documents**

US Citizens are required to obtain a passport as identification in order to travel to European countries. Non-US citizens should consult their consulate for identification or travel visa requirements. We encourage you to obtain a passport well in advance of the departure date, and we are not responsible for any disruption to travel caused by inadequate or flawed personal travel documents.

### **Risks and Warnings**

For information regarding possible dangers at international destinations, contact the U.S. State Department. In the event a U.S. government agency issues a full ban on travel to your destination, we reserve the right to cancel the trip. Customers who cancel their enrollment due to actual or perceived dangers or conditions are subject to the standard cancellation & refund policy.

### **Limited Liability**

We are not responsible for loss or injury caused by third-party service providers, including airlines, hotels, ground transportation providers, and restaurants. We are not responsible for loss or injury caused by irresponsible, dangerous, or illegal actions of our customers.

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Students Love Travel LLC reserves the right to revise our Terms & Conditions at any time. We will notify customers in the event of any significant revisions.